



Elected Officials Communication Service (EOCS) Trial Setup Guide

The KnowWho Elected Officials Communication Service (EOCS) was developed to facilitate electronic communication with elected officials through the most efficient methodology, including e-mail, automatic web form submission, and the new Communicating with Congress service. The EOCS accepts and returns strings of XML and JSON, with the input containing standardized values for electronic message processing and the output containing a summary of the results of the submission(s).

The service is utilized through the purchasing of the EOCS and the maintaining of credits. For each official for whom a message is delivered, the customer's credit balance will be decremented by one (1).

SETTING UP AN EOCS TRIAL

Setting up an EOCS trial is quite easy and should take only a few minutes by following these instructions.

Go to <https://www.knowwho.com/secure/developer.asp> and login, then click on the **WEB SERVICES** tab.

HOME	PRODUCTS	SUPPORT	PROFILE	HOSTED APPS	WEB SERVICES	DOCS & SUPPORT	DEVELOPER CENTER													
<p> FIND YOUR ELECTED OFFICIALS</p> <p> MAP YOUR ELECTED OFFICIALS</p> <p> SEE UPCOMING EVENTS</p> <p> SUBSCRIBE TO NEWSLETTER</p> <p> VIEW BILLS & VOTES DEMO</p> <p> WATCH QUICK DEMO VIDEOS</p>		<p>Profile and Summary for Tom Dougherty</p> <p>Edit Profile</p> <table border="0"> <tr> <td>First Name: Tom</td> <td>Address 1: 749 Swift Run Road</td> </tr> <tr> <td>Last Name: Dougherty</td> <td>Address 2:</td> </tr> <tr> <td>Company: KnowWho</td> <td>City: Gettysburg</td> </tr> <tr> <td>Title: VP and CTO</td> <td>State: PA</td> </tr> <tr> <td>Website: www.knowwho.com</td> <td>Zip Code: 17325</td> </tr> <tr> <td>Email: tdougherty@knowwho.com</td> <td>Telephone: 717.624.8533</td> </tr> <tr> <td></td> <td>Fax: 717.624.8353</td> </tr> </table> <p>Expiration and Credit Alerts</p> <p>You have 0 hosted applications expiring within 30 days</p> <p>You have 0 web services expiring within 30 days</p> <p>You have 0 web services with low available credits</p> <p>Hosted Application Summary</p> <p>You currently have 1 hosted application trials</p> <p>You currently have 5 hosted application production instances</p> <p>Web Service Summary</p> <p>You currently have 1 web service trials</p> <p>You currently have 2 web service production instances</p> <p>We suggest starting on the DOCS & SUPPORT tab and reviewing all the available documentation before you create your first trial.</p>			First Name: Tom	Address 1: 749 Swift Run Road	Last Name: Dougherty	Address 2:	Company: KnowWho	City: Gettysburg	Title: VP and CTO	State: PA	Website: www.knowwho.com	Zip Code: 17325	Email: tdougherty@knowwho.com	Telephone: 717.624.8533		Fax: 717.624.8353	<p>Logout</p> <p>Current Login Status: Every Visit Switch to Login Automatically</p> <p>Profile and Summary: KnowWho hosted apps and web services are subscription based and use varying credit amounts for each transaction.</p> <p>Start by creating a trial for a hosted app or web service. Trials are 90 days and you get credits for development.</p> <p>When you're ready to go live you buy a subscription and initial credits, then activate the production instance.</p> <p>You can buy more credits as needed and the more you buy the less the cost per credit, as little as one-cent.</p> <p>Developers can manage multiple trials and instances for their own account and their customers all right here.</p> <p>Contact developer support if you have questions and developer sales when you're ready to move to production.</p>	
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Click on **Add** under the Elected Officials Communication Service (EOCS) header.

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Complete ALL the fields with black labels. **Service Status** and **Service Level** are pre-selected and cannot be changed for a trial. **Customer IP's** can be entered as a single IP, multiple IP's separated by semi-colons with no spaces, as a range separated with a dash with no spaces or a combination of all of these.

205.134.170.185 or 205.134.170.185;205.134.170.192 or 205.134.170.160-205.134.170.192 are all acceptable entries and these are your addresses used to authenticate your service requests as valid.

Web Service X

Create new EOCS trial.

Customer Name:

Customer IP's:

Contact Name: Contact Email:

Service Status: Service Level:

System assigned values are denoted with red labels.

App Type: Gov Level:

Customer Code: Expiration:

Total Credits: Current Credits:

Click on CONTINUE when you are ready to create this web service



Your trial is now registered and ready for use. You can return to this form at any time to edit values, add IP addresses and reference the **Customer Code** which you will need to include in all your requests.

Note that all trials are valid for 90 days and you get 3,000 credits for development and testing though trials DO NOT actually deliver any messages. Trials are also setup for US, State and Local governments but subscriptions can be obtained for individual levels.

Web Service

Your web service was successfully created or updated.

Update this EOCS.

Customer Name:	KnowWho Development Docs		
Customer IP's:	205.134.170.185		
Contact Name:	Tom Dougherty	Contact Email:	tdougherty@knowwho.com
Service Status:	Test Mode	Service Level:	Not Applicable

Read only values are denoted with red labels.

App Type:	Trial	Gov Level:	US, State, Local
Customer Code:	KNOWWH_26	Expiration:	8/30/2013
Total Credits:	3,000	Current Credits:	3,000

Enter key to activate as production instance.

Activation Key:

Click on CONTINUE when you are ready to update this web service



Return to **WEB SERVICES** to see a quick status review of your current trial or production instances.

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Now download a Developer Guide and a Code Language Sample and you're good to go!

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